# **CASE STUDY**

# HOW TRYING A NEW PEAK SEASON STAFFING STRATEGY ALLOWED HIRE DYNAMICS TO TRAIN CONTRACT WORKERS EXCEPTIONALLY WELL, PROVIDING TERRIFIC RESULTS FOR THE CLIENT

# **SITUATION**

### **Summary**

A regional distribution/supply chain company expected a significant increase in order volume for the holiday season and needed to add – and train contract team members to its workforce.

### Challenge

The company was in the middle of moving its operations and expanding and also was using an ondemand staffing platform/app to find workers. This resulted in an inconsistency in worker quality. It also meant that a few of the client's employees had to take time from their duties to train the peak season workers.

WE ARE EXCITED AT THE SUCCESS
OF THIS STRATEGY AND PLAN TO
UTILIZE IT IN THE FUTURE FOR
OTHER HIRE DYNAMICS CLIENTS
WE'RE ALSO THRILLED THAT THIS
TACTIC ALSO BENEFITED OUR TEAM
LEADER CONTRACTORS, AS IT HAS
THE POTENTIAL TO HELP THEM
PROGRESS WITHIN THEIR CAREERS.

# **OUTCOME**

# **Hire Dynamics' Solution**

We implemented a team-leader strategy: we brought in five contract team leaders at a higher hourly rate a few weeks before the expected holiday rush to supervise and train additional contractors as they were recruited.

The team leaders were able to earn the trust of the client's employees and learn the company's processes well in advance of peak hiring season.

## The Results

Our team leaders trained and supervised the peakseason contractors so well that the client was able to ship its products smoothly and without incidents during its busiest weeks of the year. Our team leaders also benefited as they now can add supervisory/management experience to their resumes.

